Administrative Line of Business

The purpose of the Administrative Line of Business is to provide administrative support services to departments so they can efficiently and effectively deliver results for customers

Administrative Program

The purpose of the Administrative Program is to provide IT support, facilities management, HR support, financial management support, procurement support, records retention support, safety and risk management support, and leadership support products to the operational divisions of Public Works so they can focus on operational issues while still having their administrative needs met.

		2014	2014	2015	2016	FY15-FY16	FY15-FY16
Budget & Performance		Budget	Actuals	Budget	Budget	Difference	% Change
Budget:	GSD General Fund	12,608,500	12,344,346	9,158,300	9,142,100	-16,200	-0.2%
	USD General Fund	7,511,500	7,480,279	9,321,300	13,137,800	3,816,500	40.9%
	Waste Management	2,791,400	2,518,154	3,052,000	3,937,400	885,400	29.0%
	Total	\$22,911,400	\$22,342,779	\$21,531,600	\$26,217,300	\$4,685,700	21.8%
FTEs:	Special Purpose Fund	0.00	0.00	0.00	0.00	0.00	0.0%
	Waste Management	7.00	7.00	7.00	9.00	2.00	28.6%
	USD General Fund	0.00	0.00	0.00	0.00	0.00	0.0%
	GSD General Fund	13.00	13.00	16.00	16.00	0.00	0.0%
	Total	20.00	20.00	23.00	25.00	2.00	8.7%

Performance

Percentage of budget variance

2%

3% 3%

Non-allocated Financial Transactions

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental "to be determined" budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

Budget 8	& Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	-54,600	0	0	0	0	0.0%
	USD General Fund	24,900	0	0	0	0	0.0%
	Waste Management	0	0	0	0	0	0.0%
	Total	-\$29,700	\$0	\$0	\$0	\$0	0.0%

Performance

No applicable performance measure

na na na na

Customer Service Line of Business

The purpose of the Customer Service Line of Business is to provide informational products to the public and other Metro agencies so their requests and inquiries will be acknowledged and responded to in a timely manner.

Customer Response and Support Program

The purpose of the Customer Response and Support Program is to answer 311, Waste Management and Streets and Roads

		2014	2014	2015	2016	FY15-FY16	FY15-FY16
Budget 8	& Performance	Budget	Actuals	Budget	Budget	Difference	% Change
Budget:	GSD General Fund	449,600	474,774	431,700	450,100	18,400	4.3%
	Total	\$449,600	\$474,774	\$431,700	\$450,100	\$18,400	4.3%
FTEs:	GSD General Fund	6.00	6.00	8.00	8.00	0.00	0.0%
	Total	6.00	6.00	8.00	8.00	0.00	0.0%
Managem	ance of 311, Waste ent and Streets and ls received	nr	99,050	100,000	100,000		

Engineering Line of Business

The purpose of the Engineering Line of Business is to provide infrastructure design, review, construction, parking, and inspection products to citizens, neighborhoods, Metro departments, consultants and contractors so they can have a variety of options as to their mode of transportation.

Consultant Services Program

The purpose of the Consultant Services Program is to provide engineering review to our clients.

		2014	2014	2015	2016	FY15-FY16	FY15-FY16
Budget & Performance		Budget	Actuals	Budget	Budget	Difference	% Change
Budget:	GSD General Fund	1,034,000	1,022,671	1,057,600	1,090,100	32,500	3.1%
	Total	\$1,034,000	\$1,022,671	\$1,057,600	\$1,090,100	\$32,500	3.1%
FTEs:	GSD General Fund	12.00	12.00	11.00	11.00	0.00	0.0%
	Total	12.00	12.00	11.00	11.00	0.00	0.0%
Performa Number of completed	of report decisions	nr	1,459	800	1,100		

Intelligent Transportation System (ITS) Program

The purpose of the Intelligent Transportation System (ITS) Program is to maintain traffic control equipment within the ITS systems.

Budget 8	k Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	221,600	220,611	230,200	244,000	13,800	6.0%
	Total	\$221,600	\$220,611	\$230,200	\$244,000	\$13,800	6.0%
FTEs:	GSD General Fund	2.00	2.00	2.00	2.00	0.00	0.0%
	Total	2.00	2.00	2.00	2.00	0.00	0.0%
Performa Number o	ance f ITS traffic devices	nr	522	520	520		

Parking Program

The purpose of the Parking Program is to monitor Metro garage operations and monitor on-street parking in Metro Davidson County.

		2014	2014	2015	2016	FY15-FY16	FY15-FY16
Budget 8	k Performance	Budget	Actuals	Budget	Budget	Difference	% Change
Budget:	GSD General Fund	752,500	747,709	807,400	966,700	159,300	19.7%
	Special Purpose Fund	4,617,000	4,027,042	4,854,300	5,125,300	271,000	5.6%
	Total	\$5,369,500	\$4,774,751	\$5,661,700	\$6,092,000	\$430,300	7.6%
FTEs:	Special Purpose Fund	0.00	0.00	0.00	0.00	0.00	0.0%
	GSD General Fund	9.00	9.00	9.00	9.00	0.00	0.0%
	Total	9.00	9.00	9.00	9.00	0.00	0.0%
Performa On-street	ance parking revenue change	nr	5%	5%	5%		

year over year

Right of Way Permit Program

The purpose of the Right of Way Permit Program is to provide excavation and lane closure permits.

Budget 8	k Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	309,500	384,755	320,300	475,900	155,600	48.6%
	Total	\$309,500	\$384,755	\$320,300	\$475,900	\$155,600	48.6%
FTEs:	GSD General Fund	5.00	5.00	6.00	6.00	0.00	0.0%
	Total	5.00	5.00	6.00	6.00	0.00	0.0%
Performa Number o	ance f permits issued	nr	20,561	16,000	20,000		

Sidewalk Construction Program

The purpose of the Sidewalk Construction Program is to contract and repair sidewalks.

Budget 8	k Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	72,400	110,758	63,800	64,400	600	0.9%
	Total	\$72,400	\$110,758	\$63,800	\$64,400	\$600	0.9%
FTEs:	GSD General Fund	1.00	1.00	1.00	1.00	0.00	0.0%
	Total	1.00	1.00	1.00	1.00	0.00	0.0%
Performa Number o constructe	f sidewalk linear feet	nr	67,013	50,000	60,000		

Street Construction Program

The purpose of the Street Construction Program is to maintain Davidson County's roadways, alleyways and bikeways.

Budget 8	k Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	1,194,900	907,656	1,019,400	1,042,900	23,500	2.3%
	Total	\$1,194,900	\$907,656	\$1,019,400	\$1,042,900	\$23,500	2.3%
FTEs:	GSD General Fund	12.00	12.00	10.50	10.50	0.00	0.0%
-	Total	12.00	12.00	10.50	10.50	0.00	0.0%
Performa Number o	ance If lane miles paved	nr	155	150	200		

Traffic Engineering Program

The purpose of the Traffic Engineering Program is to respond to safety requests.

Budget 8	& Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	761,800	693,717	831,700	812,000	-19,700	-2.4%
	Total	\$761,800	\$693,717	\$831,700	\$812,000	-\$19,700	-2.4%
FTEs:	GSD General Fund	7.00	7.00	9.00	9.00	0.00	0.0%
	Total	7.00	7.00	9.00	9.00	0.00	0.0%
Performa Number o investigat	of traffic reports	nr	1,208	2,800	2,000		

Right of Way Operations Line of Business

The purpose of the Right of Way Operations Line of Business is to provide right of way installation, maintenance and repair products to the public so they can enjoy clean and safe public ways.

Emergency Response Program

The purpose of the Emergency Response Program is to provide timely emergency response products to the public so their homeland security is enhanced and their exposure to any man made or natural incident that may pose a threat to their ability to safely travel upon Metro roadways or designated emergency routes is minimized.

Budget 8	& Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	263,700	272,655	266,700	255,700	-11,000	-4.1%
	Total	\$263,700	\$272,655	\$266,700	\$255,700	-\$11,000	-4.1%
FTEs:	GSD General Fund	5.00	5.00	4.00	4.00	0.00	0.0%
	Total	5.00	5.00	4.00	4.00	0.00	0.0%
	ge of emergency receiving a response	nr	100%	100%	100%		

Roadway Maintenance Program

The purpose of the Roadway Maintenance Program is to provide roadway and bridge installation, maintenance and repair products to the traveling public so they can travel in right of ways with a minimum of exposures to pavement defects or other hazards.

Budget 8	& Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	10,251,800	10,015,133	10,350,700	10,338,900	-11,800	-0.1%
	Special Purpose Fund	4,000,000	6,088,671	4,000,000	4,000,000	0	0.0%
	USD General Fund	8,932,100	8,980,691	9,489,900	9,722,000	232,100	2.4%
	Total	\$23,183,900	\$25,084,495	\$23,840,600	\$24,060,900	\$220,300	0.9%
FTEs:	USD General Fund	27.00	27.00	27.00	27.00	0.00	0.0%
	GSD General Fund	154.50	154.50	152.00	152.00	0.00	0.0%
-	Total	181.50	181.50	179.00	179.00	0.00	0.0%
-	ance ge of customer inquiries tely resolved within 30	nr	95%	98%	98%		

Traffic Sign and Marking Program

The purpose of the Traffic Sign and Marking Program is to provide traffic sign and street marking installation, maintenance and repair products to the traveling public so they can travel in a safe traffic system and receive timely and accurate traffic information, instructions and warnings.

Budget 8	k Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	748,600	643,119	761,700	793,400	31,700	4.2%
	Total	\$748,600	\$643,119	\$761,700	\$793,400	\$31,700	4.2%
FTEs:	GSD General Fund	11.00	11.00	10.00	10.00	0.00	0.0%
	Total	11.00	11.00	10.00	10.00	0.00	0.0%
Performa Percentag	ance ge of non-regulatory sign	nr	92%	100%	100%		

within 30 days

repairs appropriately resolved

Traffic Signal Program

The purpose of the Traffic Signal Program is to provide traffic signal installation, maintenance and repair products to the traveling public so they can travel in a system that is well maintained.

Budget 8	& Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	1,561,500	1,904,555	1,567,000	1,595,500	28,500	1.8%
'	Total	\$1,561,500	\$1,904,555	\$1,567,000	\$1,595,500	\$28,500	1.8%
FTEs:	GSD General Fund	20.00	20.00	19.00	19.00	0.00	0.0%
	Total	20.00	20.00	19.00	19.00	0.00	0.0%
Performance Percentage of time traffic signals are operational		nr	99%	100%	100%		

Transportation Licensing Line of Business

The purpose of the Transportation Licensing Line of Business is to provide permitting, inspection and enforcement services to wrecker and passenger vehicle for hire industries operating in Nashville/Davidson County so they can safely transport vehicles and the general public.

Transportation Licensing Program

The purpose of the Transportation Licensing Program is to provide permitting, inspection and enforcement services to wrecker and passenger vehicle for hire industries operating in Nashville/Davidson County so they can safely transport vehicles and the general public.

Budget & Performance		2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	GSD General Fund	449,900	345,250	505,500	517,200	11,700	2.3%
	Total	\$449,900	\$345,250	\$505,500	\$517,200	\$11,700	2.3%
FTEs:	GSD General Fund	6.00	6.00	6.00	6.00	0.00	0.0%
	Total	6.00	6.00	6.00	6.00	0.00	0.0%
Performa Percentag	ance ge of citations or	nr	0%	nr	0%		

Percentage of citations or disciplinary hearings resulting in convictions

Waste Management Line of Business

The purpose of the Waste Management Line of Business is to provide waste collection and disposal products to Nashvillians so they can have environmentally safe and efficient collection and disposal of waste.

Drop-Off and Convenience Centers Program

The purpose of the Drop-Off and Convenience Centers Program is to provide residents of Davidson County with additional opportunities to recycle and dispose of waste.

Budget 8	k Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	Special Purpose Fund	85,000	85,000	85,000	85,000	0	0.0%
	Waste Management	2,240,300	2,258,907	2,353,100	2,642,800	289,700	12.3%
	Total	\$2,325,300	\$2,343,907	\$2,438,100	\$2,727,800	\$289,700	11.9%
FTEs:	Waste Management	16.00	16.00	16.00	21.00	5.00	31.3%
	Total	16.00	16.00	16.00	21.00	5.00	31.3%
Performa	ance						

Tons of recyclables, household hazardous waste and solid waste

nr 54,340 25,000 50,000

Environmental Education Program

The purpose of the Environmental Education Program is to provide waste handling information products to people in Davidson County so they can receive more cost efficient services due to their compliance with proper procedures.

Budget & Performance		2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	Special Purpose Fund	0	93,364	0	0	0	0.0%
	Waste Management	201,000	187,365	245,300	246,900	1,600	0.7%
	Total	\$201,000	\$280,729	\$245,300	\$246,900	\$1,600	0.7%
FTEs:	Waste Management	1.00	1.00	1.00	1.00	0.00	0.0%
-	Total	1.00	1.00	1.00	1.00	0.00	0.0%
Performance Number of educational opportunities provided		nr	376	450	450		

Waste Collection Program

The purpose of the Waste Collection Program is to collect waste from Davidson County citizens and business in the Urban Services district.

Budget 8	& Performance	2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	Special Purpose Fund	595,000	382,502	595,000	97,000	-498,000	-83.7%
	Waste Management	16,538,000	16,128,945	16,611,700	17,244,500	632,800	3.8%
	Total	\$17,133,000	\$16,511,447	\$17,206,700	\$17,341,500	\$134,800	0.8%
FTEs:	Waste Management	72.50	72.50	72.50	72.50	0.00	0.0%
	Total	72.50	72.50	72.50	72.50	0.00	0.0%
Performance Number of scheduled trash pickups in Davidson County		nr	127,620	127,000	128,000		

Waste Disposal Program

Contracted Municipal Solid Waste

The purpose of the Waste Disposal Program is to provide an environmentally safe and efficient means to dispose of Municipal Solid Waste in Davidson County.

Budget & Performance		2014 Budget	2014 Actuals	2015 Budget	2016 Budget	FY15-FY16 Difference	FY15-FY16 % Change
Budget:	Waste Management	410,700	157,792	411,100	414,100	3,000	0.7%
	Total	\$410,700	\$157,792	\$411,100	\$414,100	\$3,000	0.7%
FTEs:	Waste Management	1.00	1.00	1.00	1.00	0.00	0.0%
	Total	1.00	1.00	1.00	1.00	0.00	0.0%
Performa Number o	ance of tons of Metro and	nr	153,796	153,000	154,000		